



Case Study with Stewart Farms

with QAPs Heather Almeda & Megan Roy

Favourite tool: Health Canada and CRA report generation

Impressed by: CertiCraft is organized, streamlined, and easy to follow and learn

Staff say: Customer support, speed of new features, confidence in numbers

Time saved for 2 employees in 1 month:

**152
HOURS**

Breakdown of Time Savings

Filling out monthly report	5 hrs
Finding / fixing discrepancies with monthly reports	40 hrs
Data entry	53 hrs
Time saved avoiding	
• Mistakes	
• Related redoing of work, CAPAs / deviations & training	
• Missing data	
• Data transferring across systems/spreadsheets	
• Double/triple checking numbers	
• Inventory recounts	
	54 hrs
TOTAL	152 hrs



What were some of the challenges you faced before using CertiCraft?

There was so much manual labour and time lost. We started off trying to keep track of all the information on spreadsheets, but it was tedious. We thought it would be a good idea to get software, so we tried one of your competitors, but it was confusing. We couldn't understand where the inventory was. People on the floor stopped using it because it took too long. "I'll enter the data later", they would say. Some things would get missed, and the numbers weren't current. So we switched back to spreadsheets, but everything took a long time and there was way too much room for human error. Bits of info wouldn't get entered, or a wrong number would get in there... as a result, we wasted days trying to find where the discrepancies were, and we couldn't trust the numbers.



How has CertiCraft helped you so far?

Generating reports for Health Canada and the CRA is amazing. What previously took 4-6 hours of crunching numbers suddenly took 5 minutes. But it was more than just the number crunching—every time the numbers didn't match, we would have to go and find it. Recounts, trying to find bits of paper with missing data, getting multiple staff involved in these investigations to find where the plants went... CertiCraft found errors immediately, and saved a lot of headache trying to figure it out ourselves. If all the work was done and at the end we found it was off, we had to do it all over again, resulting in a week of wasted time. Sometimes we would get the numbers right, but then CRA looks at it and what we did didn't make sense to them. With CertiCraft, it's already in the format they want and understand.

Why did you choose CertiCraft?

After 6 months of seeing every demo out there, CertiCraft was the easiest. We understood the flow immediately. It was simple to understand, organized, and everyone could catch on without tons of explanations. We realized that it was the best in terms of cost efficiency and value... what we would get from it in time saved was well worth it.

What's it like working with CertiCraft?

CertiCraft has been really quick to respond to answer questions and fix anything that comes up. Not much extra support is needed since it's so intuitive, but when it does come up, it's easy. Any new features that we needed were built for us much faster than expected.

Reach out anytime

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