

Why They Switched to CertiCraft #2

Sweetgrass Cannabis

with Brandon Grieve-Heringa, QAP



Facility Overview: 2 x micro-cultivation, 2 x micro-processing, 1 x medical sales.

Location: Ymir, BC

Favorite thing about CertiCraft: "Having reliable government reports has been incredible! It has been such a game changer to just click a button and be done."

Experience with Previous System

"[Redacted] was a really convoluted and confusing system. It took forever to get anything done. To be honest, even after using it for a year, I still wasn't feeling comfortable with the system. And nobody else on our team was even willing to try! All the record keeping fell on my plate because of that."

Before Switching to CertiCraft

- Government reports took many hours of manual work.
- It took many days to hear back on our support requests.
- They never listened to our feedback on some pretty serious issues.
- Fixing mistakes was near impossible!



Why CertiCraft?

"We were pretty fed up with [redacted]. When we demoed your system, it was clear that CertiCraft was waaay easier. To be honest, we were hesitant to switch because it took us a year to get a half-decent flow with [redacted] and feared the worst... but it took us just a week or two to become completely competent with CertiCraft! And everybody is doing their own data entry now!"

Since Switching to CertiCraft

"Things got so much better! It's easy to track everything, it creates accurate reports for us, and the customer support is amazing! You guys take the time to understand our needs and keep creating tools and features that make our operation easier to manage."